WVU CARE Team

GA Training Summer 2019 Presented by Allison Hayes, MSW CARE Team Case Manager





What is the CARE Team?

- » A small group of WVU professionals that work with students that are having complex concerns
- » Assist with coordination between departments and
- » Navigating WVU policies and procedures
- » Help connect to on– and off– campus resources
- » Help students get the needed supports and resources to be successful at WVU



Members & Functions

- » Kim Mosby, Chair, Campus & Community Life
- » Carrie Showalter, Office of Student Conduct
- » T. Anne Hawkins, Carruth Center
- » Trish Cendana, Housing & Residence Life
- » Sherry St. Clair, University Police Department
- » Freddie McDonald, CLASS
- » Maribeth Tarpley, Title IX
- » Allison Hayes, CARE
- » Ad hoc members Legal Counsel, OAS, HSC
- » Our partnership with YOU



Improve Coordination

Prevention

Goals

Bridge Gaps in Services

Promote Culture of Caring

Support WVU Community Members



Why Should I Refer?

- » Often the first to see signs of distress
- » Acts as a triage for concerns
- » Allows consultation and support for you
- » Helps us to see patterns in behavior
- » Shows you care and want the student to be successful
- » Mechanism to report out and share your concern – if you see something, say something
- » Situations often do not resolve on their own



Behaviors Encouraged to Report

- » Academic Concern (absenteeism or change in academic performance) – Referred to AIT
- » Academic Concerns (classroom disruption, disturbed writing)
- » Basic needs assistance (food, housing, and/or financial security)
- » Bullying/harassment/stalking (in person or via internet, phone, notes)
- » Concern regarding alcohol and/or other drug use
- » Disastrous or traumatic event
- » Extreme and inappropriate emotional outbursts (unprovoked anger/aggression, hostility)

- » Hospitalization/medical/health related concern
- » Inappropriate interest in weapons
- » Self-harm (noticeable cuts, burns, or mutilation)
- » Sexual assault/rape/attempted rape (in addition to Title IX)
- » Student death
- » Suicide attempt, thoughts, or threats
- » Victim of a crime
- » Violence or threats of violence (veiled or direct; verbal or written)
- » Withdrawing and/or decreased interest in activities
- » Worrisome changes in hygiene, appearance, or behavior





CARETeam.wvu.edu





Differentiating Between Resources

Carruth Center

- » Can provide support in the immediate moment
- » 24/7 resource, emergencies
- » Can talk to the student if they are present with you
 - Does not typically cold call students
- » Counseling
- » Confidential

CARE Team

- » Referral reviewed by Team which determines what action can be taken
- » Not an emergency resource
- » Can meet with CM or other flexible interventions
 - Can reach out to students
- » Not counseling
- » Mandated reporter







Thank you!

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