Service in the First Year Experience

How to do it well and why you should try

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Center for Service and Learning

- Volunteerism
  - Days of Service
  - iServe
- Academic Community Engagement
  - Service-learning courses
  - Faculty resources

Objectives

- Why???
- Defining service
- How you can help your students make the most of their service experience
- How can your students find service opportunities?
- How do they get credit for their experience?
- FAQs
- How can you access support?

Why???

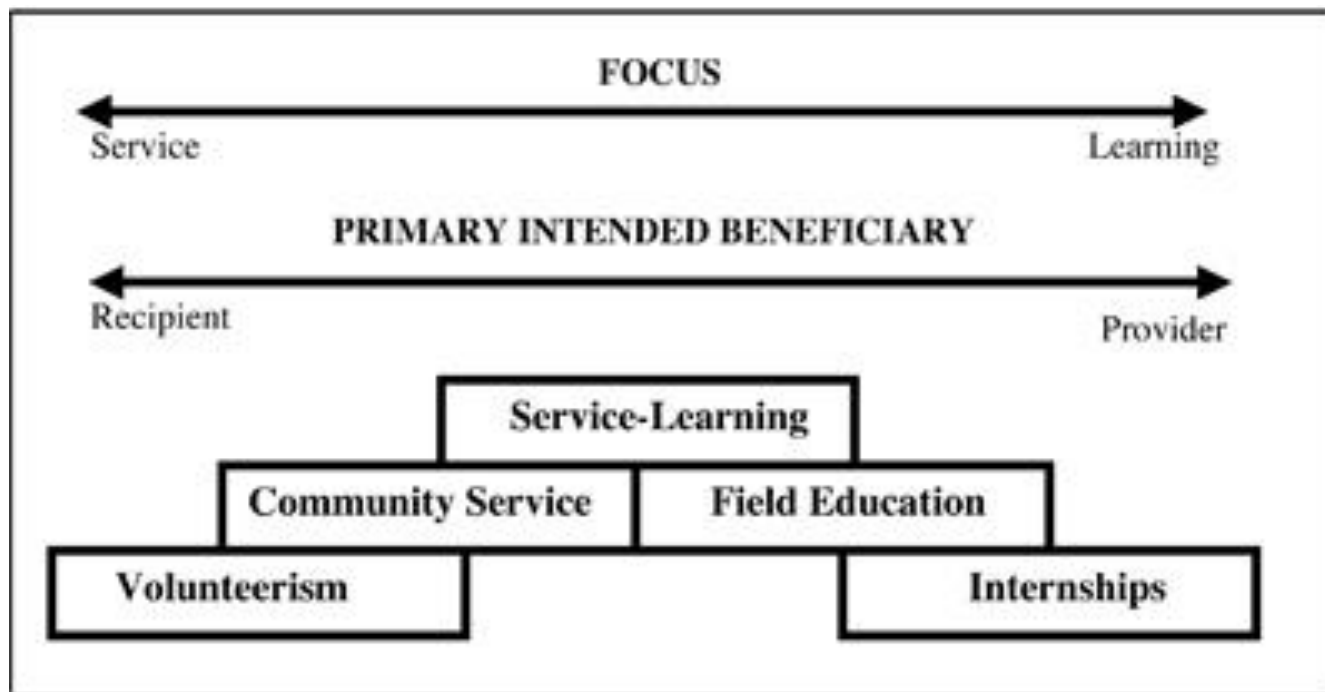Why are you asking students to do service?

Why is it important for you to know this?

Service-Learning and Retention in the First Year

- Service-learning experiences can contribute to overall satisfaction with college(Astin and Sax)

- One of the most important outcomes that service-learning might have at the institutional level is creating a more engaged and active learning environment that contributes to the retention of students until degree completion. (Bringle, Hatcher and Muthiah)

- Students and faculty report that service-learning improves students' ability to apply what they've learned in the "real world" (Astin et al., Eyler et al., Eyler and Giles)

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Volunteering to Internships and Everything in Between!

*Chart by **Andrew Furco**, Spring 06*
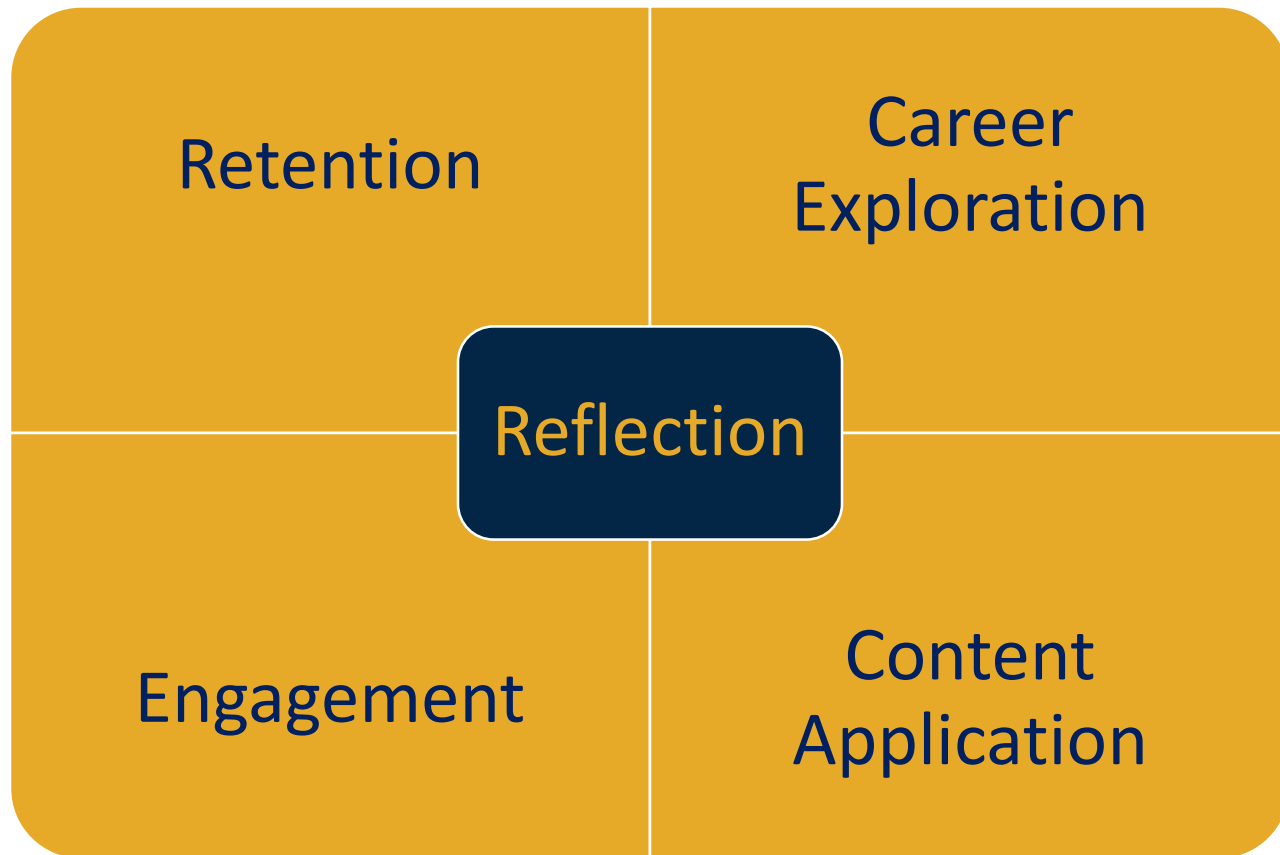*Adapted by CSL 2015*

Defining Service

- **Community Service:** The practice of volunteering one's time and talents to promote the common good and personal growth, while meeting actual community needs.

- **Service-Learning:** A teaching and learning strategy by which students learn through intentional and structured community service tied to specific learning outcomes and integrated through reflection.

Defining Service

- **Civic Responsibility and Advocacy:**

  --Lifelong citizenship development through participation, engagement and empowerment

  --Institution fulfills its purpose while acting to promote a strong inclusive democracy

  --Creating a larger sense of mission, purpose, integrity, and clarity of direction

  --Supports the development of community and belonging

- **Outreach:** Improving outcomes for individuals and families in West Virginia and the surrounding region through sustainable active collaborations, building on resources, skills, expertise, and research-based knowledge in a manner that is consistent with the land grant mission.

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Maximizing the Benefits of Service

Retention

Career Exploration

Reflection
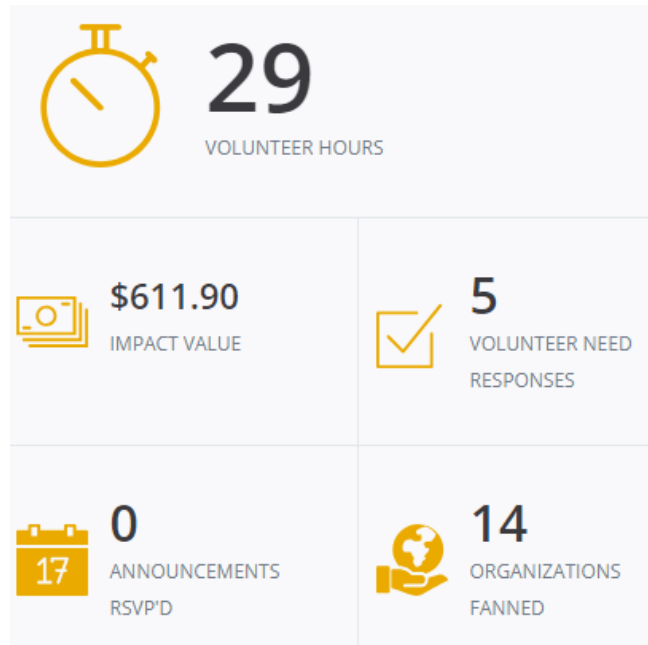
Engagement

Content Application

Possible Reflection Activities

- The Mirror, Microscope and Binoculars- This activity follows a series of questions to allow participants to look at themselves (mirror), the experience (microscope), and the greater picture (the binoculars).

- M&M Activity- Allow group to choose an M&M and respond to predesigned questions based on the color.

- Class conversations as a whole, or a pair and share format with questions that help student to connect their experiences to course content.

iServe

DO GOOD. BE BETTER. GO FIRST!

- How to find service
- How to track service
- How to turn in service resume

29
VOLUNTEER HOURS

$611.90
IMPACT VALUE

5
VOLUNTEER NEED
RESPONSES

0
ANNOUNCEMENTS
RSVP'D

14
ORGANIZATIONS
FANNED

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FAQs – For more detailed answers see FAQ handout

- Can a student do service not listed in iServe?
  - Yes!

- Can a student get credit for service they completed during Welcome Week?
  - No!

- Are there service opportunities in walking distance?
  - Yes!

- Are there accessible service opportunities?
  - Yes!

- What if students have trouble reaching a community organization?
  - Call, email and when in doubt, call the CSL!

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- General iServe questions
  iserve@mail.wvu.edu
  304-293-8761

- Lindsey Rinehart – Academic Community Engagement Coordinator
  Lindsey.rinehart@mail.wvu.edu

- Lidi Gregory – iServe Administrator
  LICASTROGREGORY@mail.wvu.edu

Community Service Expo

Meet community organizations and explore
opportunities to get involved

Get involved with community service! For club sports or student
organizations, for your major or a class, or just because!

Wednesday, September 4

11 am - 1 pm

Mountainlair Lobby

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service.wvu.edu
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